

## Clerks Report September 2023

The overgrown hedge at Grove Lane has been reported to NCC and they have confirmed they will remedy this. I can also confirm that, after reporting to NCC they have stated they will also repaint the white lines on Tuns Road/ Hale Road and will also add four painted 'Slow' signs there. The dip in the road on School Road was also reported and they have investigated. Whilst they are not going to do any work here at the moment they have confirmed they will monitor it.

I have also reported the overgrown verges, but as already discussed NCC are not undertaking any additional cuts unless this is at a junction or a similar position where visibility is impacted.

A resident also asked me to report sewage that had spilled onto Chantry Court near the bridge following the heavy rains we had. The resident also stated there was toilet paper and other sanitary items in the road. I reported this to NCC and they came back to me to confirm they had been out to visit the site but could find no evidence of this.

Following the Council's decision to turn off the street lights during the night I duly requested our new Unmetered Supply Certificate from UKPN. This was duly sent to SSE who supply our electricity in April. They emailed to confirm receipt and further confirmed they had updated our billing to reflect the reduction in usage. Since then we have only been receiving the small bills for our secondary MPAN and not for the main street lighting. I have chased this 3 times now and, finally last week they came back to me to confirm that there had been a technical error at their end and the MPAN number was held as de-energised and so wasn't producing invoices. The billing account manager, with whom I have been liaising confirmed she had spoken with the correct department and this should now be rectified and we should start to receive our bills.

With that in mind we will receive all of the bills backdated to April but obviously the budget has funds set aside for the street lighting so will not impact our funds as these bills have already been accounted for, if not yet paid. I will obviously continue to monitor and chase again if not resolved.

It has been 12 months since the Council made the decision to rent a small piece of land within the Queen Elizabeth Memorial Wood to resident. I therefore raised an invoice and sent to the resident in order for them pay the next 12 months rent. The resident called me to confirm payment has been made and this payment is listed within this month's payment list. A diary note has been made to ensure rent is requested this time next year.

Atkins/ Highways have booked the village hall on 13<sup>th</sup> September to hold a public session in order to answer any questions raised regarding the junction improvement on Yuns Road and to cover off the schedule of works. We are still waiting for the final transfer of ownership between ourselves and NCC to take place but our solicitor is aware of the timeframes and should be working towards this. Highways have sent an email confirming works should start on 25<sup>th</sup> September and will continue until February 2024. There will be road closures but the

majority will be limited to overnight closures. I will ensure the information is shared in the Link and I will also put on the noticeboard for residents to see.

Finally, NCC Councillor Mark Kiddle- Morris has emailed to provide an update on his ongoing back issues. It would appear he may need to have an operation and is waiting on a meeting with a consultant. These issues are, naturally impacting on his mobility and ability to drive and he has made the difficult decision not to attend PC meetings for the time being. He sends his apologies but has confirmed he is still working from home and attending NCC and Breckland meetings as he is getting family members to drive him. He will continue to be available and will continue to send through his monthly reports.